

The project focuses on the research-based analysis of the National Library of Estonia's service that provides access to digital heritage. It examines how the service and its applications DIGAR and digilab help users find, (re)use and make sense of digital heritage, and which factors of service design user experience and strategic management influence these processes. The project connects doctoral research with the further development of the National Library's digital service.

The goal of the project is to study how National Library of Estonia's digital service mediates digital heritage through its applications DIGAR and digilab, and how this affects the discoverability, usability and value of digital heritage for different target groups. During the project, the service structure and user experience as well as policy and strategic frameworks are analysed, on the basis of which research-based development recommendations are compiled.

As a result of the project, the National Library of Estonia gains a clearer understanding of how digital heritage mediation works and input for the strategic further development of the digital service. Research-based development recommendations will be produced to support the further development of DIGAR and digilab in line with the needs of target groups.

Project title: Analysis of the accessibility and usability of digital heritage in the National Library of Estonia's Digital Service

Measure: 2021-2027.1. (EA nr 1.1) Research and Innovation Capacity, High-Level Technologies

Project period: 01.08.2026-31.08.2029

Grant amount: 114 364.04 euros

